Amendments to the Specification

Substitute the following amended Abstract for the original Abstract.

In one embodiment, a method for facilitating device driver installation includes assigning a discrete identification number to each of a plurality of devices installed in a customer environment, associating information for configuring a driver for each of the devices installed in the customer environment with the identification number for the device, and storing the identification numbers and associated configuration information together at a location remote from the customer environment and accessible to the customer environment. A system for facilitating selection, installation, and configuration of device drivers in a managed environment. The system includes a first mechanism for automatically accessing information about a device for which a driver is to be installed on a computer connected thereto and providing a signal in response thereto. The information includes device-type and operational capabilities. A second mechanism selects a driver for the device and installs and automatically configures the driver on the computer based on the signal. In a specific embodiment, the first mechanism includes a database that maintains the information, which is organized according to an asset identification number. The information includes first and second portions. The first portion of information is obtained and entered in the database upon installation of the device. The second portion of the information includes operating system and language information pertaining to the computer. The second mechanism includes a website portal accessible by via the computer for enabling downloading of the driver. The second portion of the information is obtained from headers that are automatically supplied to website portal user-interface software by a browser running on the computer and accessing the website portal. The user-interface software runs on the website portal and enables the user to enter the asset identification number into the website portal. The asset number enables the website portal to automatically select and/or build an appropriate driver package.